

Attachment G



**BOARD OF
REGENTS**

STATE OF IOWA

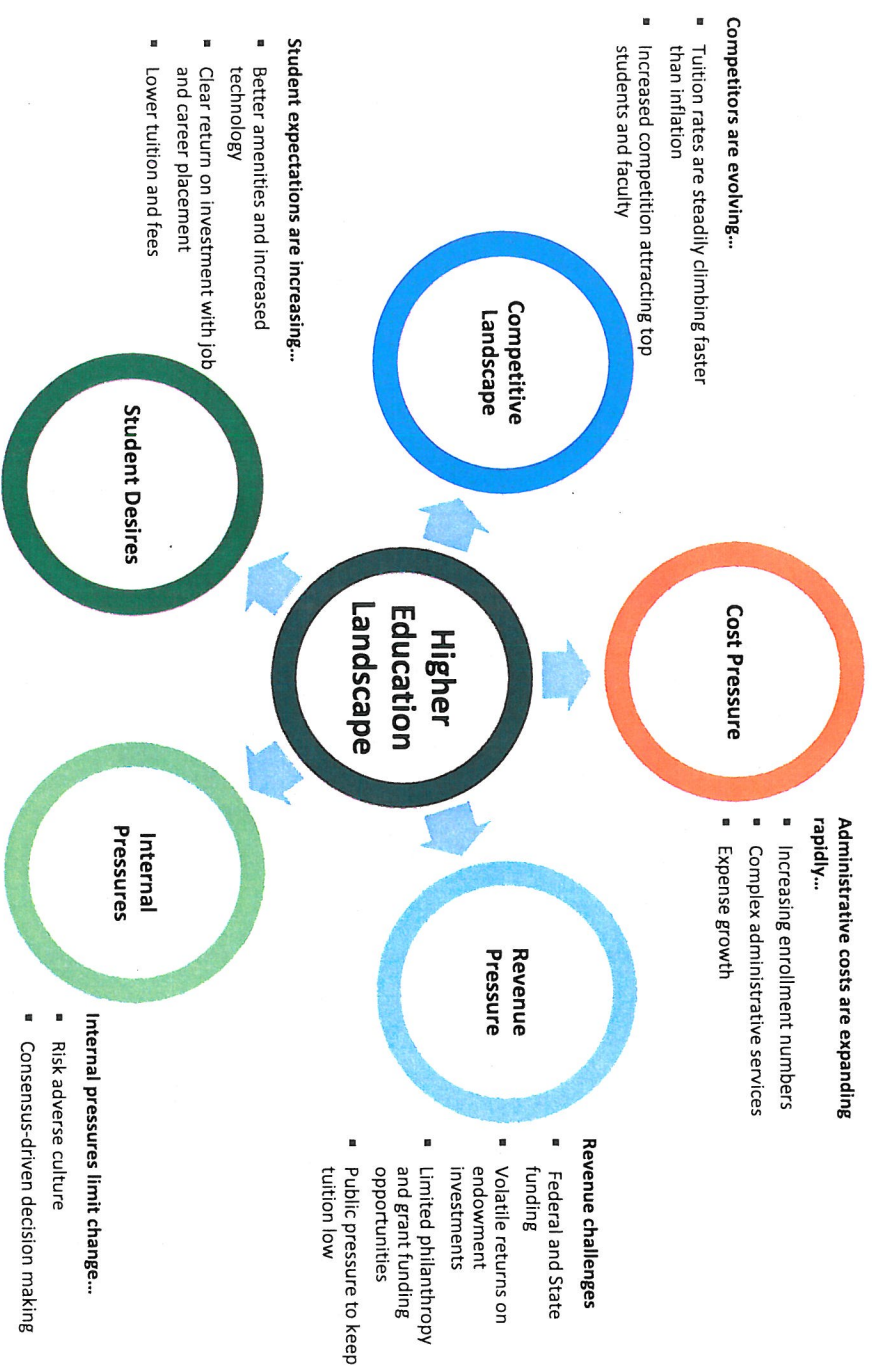
Iowa Board of Regents

Transparent, Inclusive Efficiency Review (TIER)

October 20, 2014

Trends in Higher Education including cost pressures, student expectations, and increased competition are forcing colleges and universities to transform

Higher education institutions face many, often competing forces



TIER was established to continue to improve effectiveness, alleviate cost pressures and realize savings to be reinvested in our core mission

TIER Program Overview

What is TIER?

TIER is a Board-led, administrative and academic review of the Regent Universities to identify opportunities to operate more efficiently and effectively

What is the vision of TIER?

Make Iowa a top destination for learning, teaching and innovation through excellent and affordable higher education

Why is TIER needed?

Raise Quality – Contain Costs

Efficiency

- Continue to be good stewards of public dollars
- Increase our efforts to be as efficient and effective as possible both administratively and academically

Effectiveness

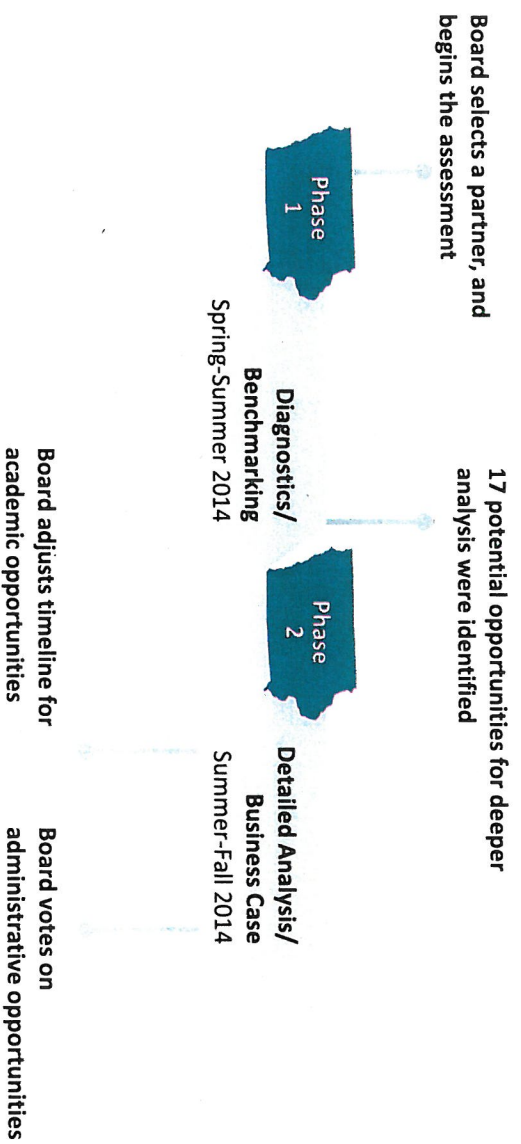
- Continue to provide quality, affordable education
- Simplify our operations to better align our resources to the core mission of each university

Transformation

- The status quo is unsustainable
- Redesign our Universities to be the model of higher education for the future
- Utilize technology to provide improved access to Iowa's quality education

TIER is a multi-phased program focused on both administrative and academic opportunities to best position Regent Universities for the future

TIER Timeline and Milestones



17 of the multiple opportunities identified were selected for detailed analysis based on their potential for improved service and efficiency

#	Administrative Business Case	#	Academic Business Case
Sourcing & Procurement		Strategic Space Utilization	
SP-01	Strategically source targeted spend categories	SSU-03	Improve utilization of classroom space through scheduling policy
Information Technology		SSU-04	Optimize faculty allocation through a data-informed, student-centered course schedule
IT-01	Streamline the distributed IT model for common technology services	Academic Programs – Organization Excellence	
IT-02	Transform the central ITS service delivery model	APOE-01	Improve enrollment management by strengthening academic programs
IT-03	Simplify system applications across the three universities	APOE-06	Develop system-wide Institutional Research reporting and data sharing
IT-04	Modernize IT infrastructure to reduce costs	Academic Programs – Student Success	
Finance		APSS-01	Improve student access through distance education
FN-01	Consider Finance Shared Services		
Human Resources			
HR-01	Revise HR operating model and streamline distributed services		
HR-10	Establish clear policy for Professional and Scientific staff search committees		
Facilities			
FAC-03	Reduce utilities and operational costs by limiting use of buildings during evenings and summer at UNI		
FAC-04	Reduce energy consumption by investing in energy mgmt. initiatives at UNI and ISU		
Student Services			
SS-05	Create a common application portal		
SS-08	Standardize "manual" calculation of the Regent Admission Index		

TIER is a multi-phased program focused on both administrative and academic opportunities to best position Regent Universities for the future

TIER Timeline and Milestones

